

1. Introduction

The Hisense Vidda C3 Ultra is a state-of-the-art full tri-colour laser 4K native video projector designed for an immersive home theatre experience. Featuring 3200 CVIA Lumens, advanced image processing, and robust connectivity, this projector delivers vibrant colours and sharp details.

2. Package Contents

Please check the package contents upon arrival. If any items are missing or damaged, contact your retailer.

- Hisense Vidda C3 Ultra Projector
- Remote Control (batteries removed for shipping)
- Power Adapter (suitable for your region)
- User Manual (this document)
- EPP Portable Storage Box (may be included depending on package)

The projector and its optional EPP portable storage box.

3. Setup Guide

3.1 Placement

The projector offers flexible placement options due to its 0.9-1.5:1 throw ratio and 1.67x optical zoom. Ensure the projector is placed on a stable, flat surface or mounted securely.

Projection distance guidelines for various screen sizes. For example, an 80-inch screen requires a minimum throw distance of 1.6 meters, while a 120-inch screen requires 2.4 meters.

Refer to the table below for recommended projection distances:

Projection Size	Minimum Throw Distance	Maximum Throw Distance
80"	1.6m	2.7m
100"	2.0m	3.4m
120"	2.4m	4.0m

Projection Size	Minimum Throw Distance	Maximum Throw Distance
150"	3.0m	5.0m
200"	4.0m	6.7m
300"	6.0m	10.0m

3.2 Power Connection

1. Connect the power adapter to the projector's power input port.
2. Plug the power adapter into a suitable electrical outlet. Note that the projector comes with a Chinese plug, and a suitable adapter for your country will be provided. Some products may require a transformer if your local voltage is outside the 200-240V range.

3.3 Initial Power-On

1. Press the power button on the projector or the remote control to turn it on.
2. Follow the on-screen instructions for initial setup, including language selection (Chinese and English are supported).

3.4 Connectivity

The projector features multiple interfaces for connecting various devices:

Available ports on the Hisense Vidda C3 Ultra Projector.

- **Audio:** 1x Audio output
- **HDMI:** 2x HDMI 2.1 ports (one with eARC support)
- **USB:** 2x USB 3.0 ports
- **S/PDIF:** 1x Optical S/PDIF output
- **LAN:** 1x Gigabit Ethernet port

Connect your devices (e.g., gaming consoles, Blu-ray players, streaming sticks) to the appropriate ports.

3.5 Image Adjustment

The projector features Vi-AI Adjustment 4.0 for automatic image optimization:

- **Seamless Auto Keystone Correction:** Automatically corrects trapezoidal distortion.

- **Seamless Auto Focus:** Ensures a sharp image without manual adjustment.
- **Auto Obstacle Avoidance:** Adjusts the projection to avoid objects in the path.
- **Auto Screen Fit:** Automatically scales the image to fit the screen.
- **Intelligent Wall Colour Adaptation:** Adjusts colours based on the wall colour for accurate display.

Manual adjustments for focus and keystone correction are also available via the remote control if needed.

4. Operating Instructions

4.1 Basic Navigation

Use the provided remote control to navigate the projector's interface. The remote allows you to power on/off, select input sources, adjust volume, and access settings.

4.2 Source Selection

From the home screen or by pressing the 'Source' button on the remote, select the desired input source (e.g., HDMI 1, HDMI 2, USB, Network).

4.3 Image and Sound Settings

Access the settings menu to fine-tune your viewing experience:

- **Image Modes:** Choose from various preset modes (e.g., Standard, Vivid, Cinema) or customize brightness, contrast, colour, and sharpness. The projector supports Dolby Vision, IMAX Enhanced, HDR10+, and Filmmaker Mode for professional quality.
- **Dynamic HDR Mapping:** Enhances HDR by adjusting brightness and contrast in real-time, preserving details, colours, and balance.
- **Sound Modes:** Adjust audio settings for optimal sound. The projector features Harman JBL 2.1 channel audio with a standalone bass system, Hi-Res & DTS & Dolby decoding, and eARC Audio Return Channel.
- **3D Playback:** The projector supports 3D playback. Ensure your content and glasses are compatible.

Illustration of Dynamic HDR Mapping's effect on image quality.

4.4 Smart Features

The projector runs on Android 11 and supports advanced wireless connectivity:

- **WiFi 7:** For high-speed wireless internet access.
- **Bluetooth 5.4:** For connecting wireless audio devices or other peripherals.
- **Gaming Certification:** START Three-star Certification for compatibility with Xbox, Nintendo Switch, and PlayStation.
- **NAS Cloud Disk Support:** Watch movies from NAS Cloud Disk supporting Samba/NFS/Webdav protocols.

5. Maintenance

5.1 Lens Cleaning

To clean the projector lens, use a specialized glass wiper. Avoid using fingers or general cloths, as this can cause damage. Do not clean the lens frequently. If you notice fog on the lens upon receipt, this is normal due to material and temperature differences and will disappear after a few days of use. Lines on the lens are not scratches and will disappear when the projector is turned off.

5.2 General Care

- Keep the projector in a clean, dust-free environment.
- Ensure proper ventilation around the projector to prevent overheating.
- Avoid exposing the projector to extreme temperatures or humidity.
- When not in use, cover the lens with its cap to protect it from dust and scratches.

6. Troubleshooting

6.1 Common Issues

- **Image not clear or uneven brightness:** It is normal for projectors to have slight variations in brightness between the center and corners, with the center typically being clearer. This is more noticeable with text but negligible with movies. If 100% uniform clarity is required, a TV or computer display might be more suitable.
- **No image:** Check power connections, input source selection, and ensure the lens cap is removed.
- **No sound:** Verify volume settings, check audio cable connections (if applicable), and ensure external audio devices are properly configured.

- **Remote control not working:** Ensure batteries are correctly inserted (note: batteries are removed for shipping and need to be installed). Check for any obstructions between the remote and the projector.

For persistent issues, please refer to the warranty and support section.

7. Specifications

Below are the detailed specifications for the Hisense Vidda C3 Ultra Projector:

Detailed specifications for the Vidda C3 Ultra, alongside other models in the C3 series.

Feature	Specification
Light source	MCL39 Tri-Colour Laser
Display Technology	DLP
Resolution	4K 3840x2160 (Native)
Maximum Support Resolution	4K
Brightness	3200 CVIA Lumens
Display Scale	16:9/4:3
Contrast Ratio	14000:1 (Dynamic) / 2000:1 (Standard)
Keystone Correction	Auto + Manual, Six-way correction
Noise (TYP)	≤26dB (in 1 meter)
Quality Gain	FILMMAKER, Dolby Vision, IMAX/HDR10+/V-Turbo Ai
CPU/RAM/ROM	MT9681 8G+128G
Operating System	Android 11

Feature	Specification
Operating Language	English, Chinese

WiFi/BT	WiFi 7 / Bluetooth 5.4
Colour Gamut	110% BT.2020
3D	Support 3D Playback
Main Functions	Auto focus, Automatic obstacle avoidance, Automatic screen entry, Automatic keystone correction
Sound Effect	HARMAN JBL, Hi-Res/2*10W+20W, DTS & Dolby decoding
Speaker Power	20W
Ports	USB3.0*2, HDMI2.1*2, LAN*1, Optical fiber audio*1/3.5mm*1
Weight	6.5kg
Throw Ratio	0.9-1.5:1
Optical Zoom	Support
TÜV Rheinland Certified	0% Ratio of Harmful Blue Light

8. Warranty and Support

The Hisense Vidda C3 Ultra Projector comes with a one-year warranty covering non-human induced damages. For any technical issues or troubleshooting assistance, please contact your retailer or the official support channel. Before returning any goods, it is recommended to contact support for initial troubleshooting.

9. User Tips

- **Language Settings:** The projector's native interface supports Chinese and English. If you require other languages, consider using an external TV stick or TV box connected via HDMI.
- **Power Compatibility:** While a power adapter is provided, some regions may require a separate voltage transformer if your local voltage is not within the 200-240V range, as some projector components are designed for this specific range.
- **Optimal Viewing:** For the best image quality, ensure the projection surface is smooth and light-coloured. While the projector is bright, a darker room will always enhance the viewing experience.
- **Gaming:** Leverage the START Three-star Certification by connecting your Xbox, Nintendo Switch, or PlayStation for an optimized gaming experience.